

Privacy Policy

Last Updated: 12/11/25

Introduction

This Privacy Policy explains how **Inontek Solutions LLC** ("we," "us," or "our") collects, uses, and protects your personal information when you visit our website (the "Site") or make a purchase from us. By using the Site, you consent to the practices described in this Policy.

Information We Collect

1. Information You Provide to Us

We may collect personal information when you:

- Make a purchase
- Contact us through forms or email
- Create an account
- Submit custom design content
- Subscribe to newsletters or updates

This may include:

- Name
- Email address
- Shipping/billing address
- Phone number
- Payment information (processed securely by third-party processors)
- Custom order content (images, text, logos, etc.)

2. Information Automatically Collected

When you use the Site, we may collect technical data such as:

- IP address
- Browser type
- Device information
- Pages visited
- Referring website
- Cookies and similar tracking technologies

This data helps us improve the Site and user experience.

How We Use Your Information

We use your information to:

- Process and fulfill orders
 - Communicate about your orders or inquiries
 - Improve our website and services
 - Prevent fraud and enhance security
 - Send marketing updates (only with your consent)
 - Create or personalize custom products
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Sharing Your Information

We do **not** sell or rent your personal information.

We may share your information with:

a. Service Providers

Such as payment processors, shipping carriers, analytics providers, or email delivery services. These providers only receive the information necessary to perform their function.

b. Legal Requirements

We may disclose information if required by law, court order, or to protect our rights.

Cookies & Tracking Technologies

We use cookies and similar technologies to:

- Remember your cart
- Store preferences
- Analyze site performance

You can manage cookies through your browser settings. If disabled, certain Site features may not function properly.

Data Security

We take reasonable measures to protect your personal information, including encryption, secure payment processing, and restricted account access.

However, no method of online transmission is 100% secure, and we cannot guarantee absolute protection.

Data Retention

We retain personal information only as long as necessary to:

- Complete orders
- Comply with legal obligations
- Resolve disputes
- Enforce agreements

You may request deletion of your data at any time (see Section 10).

Children's Privacy

The Site is not intended for individuals under the age of 18.

We do not knowingly collect information from children. If we learn that we have inadvertently collected such data, we will delete it promptly.

Third-Party Links

The Site may contain links to external websites.

We are not responsible for the privacy practices of those websites.

We encourage you to review their policies separately.

Your Rights

Depending on your location, you may have rights such as:

- Access to the personal data we hold
- Request corrections
- Request deletion
- Opt out of marketing communications
- Withdraw consent where applicable

To make a request, contact us using the information below.

Changes to This Policy

We may update this Privacy Policy at any time.

Any changes will be posted on this page with an updated “Last Updated” date.

Continued use of the Site indicates acceptance of the revised Policy.

Contact Us

If you have questions about this Privacy Policy or your personal information, please contact us at:

Email: sam@inontek.com

Phone: (970) 234-7489
